

Diversity Training in the Workplace (CPD)

Overview

In the past ten years, the workforce has changed dramatically. More than ever, a workplace is a diverse collection of individuals proud of whom they are: their gender, their sexual orientation, their religion, their ethnic background and all the other components that make an individual unique. In order for your workplace to succeed, your employees must be able to appreciate and celebrate those differences.

Benefits:

- Understand what diversity and its related terms mean
- Be aware of how aware you are of diversity and where you can improve
- Understand how changes in the world have affected you and your view
- Be able to identify your stereotypes
- Understand what terms are politically correct and which are not, and why
- Be familiar with the four cornerstones of diversity
- Understand what the pitfalls are relating to diversity and understand how to avoid them
- Develop a technique for dealing with inappropriate behaviour
- Develop a management style to encourage diversity
- Know what to do if you or one of your employees feels discriminated against

Course Content:

- What diversity and related terms mean
- How has diversity changed your world?
- Understanding and identifying stereotypes
- Using politically correct language
- The four cornerstones of diversity
- The STOP technique
- Dealing with discrimination
- Preventing discrimination
- Managing for diversity

Our Guarantee:

- Instruction by an expert facilitator
- Small interactive classes
- Specialized manual and course materials
- Personalized certificate of completion

Duration

2 Day Work-Shop

To book a place on this course, call our booking line on +353 (046) 9249618 or e-mail info@midasgroup.ie or book online