

Harassment in the Workplace -Awareness Training (CPD)

Overview

This 2 day workshop is designed to give participants a clear understanding of their role and responsibility in implementing and upholding current practice and policy on bullying and harassment in the workplace. This course is intended for Senior Management, Supervisors and Managers, and all who have a responsibility to manage a team or group of employees in a workplace. But how do you prevent harassment from occurring? What sorts of policies should be in place? What should managers do to protect their employees? And if a complaint is filed, what will we do? All of these questions (and more!) will be answered in this two-day workshop.

Benefits:

- Understand what behaviour is and is not appropriate in the workplace, and why
- Help your company create and implement a harassment policy
- Protect yourself and your staff against harassment incidents and complaints
- Understand when mediation is and is not appropriate
- Understand the four-stage complaint resolution process
- Help identify solutions to a harassment complaint

Course Content:

- Legislation (specific to your workplace)
- Definitions
- Types of Bullying and Harassment
- Individual Causes
- Organisational Causes
- Effects of Bullying
- The Legal Context
- Prevention of Bullying and Harassment
- Summary
- Discussion on Bullying & Harassment and Q&A session

Our Guarantee

- Instruction by an expert facilitator
- Small interactive classes
- Specialized manual and course materials
- Personalized certificate of completion

Duration

2 Day Work-Shop

To book a place on this course, call our booking line on +353 (046) 9249618 or e-mail info@midasgroup.ie or book online